



DON'T GET SCANNED!

SLAM THE SCAM

- ★ Scammers may pretend to be MidAmerican Energy employees and demand payment by threatening to disconnect service immediately.
- ★ MidAmerican Energy will never threaten immediate disconnection. We contact customers by mail and phone before disconnection takes place.
- ★ Scammers may try to trick you by using a phone system that mimics MidAmerican Energy's and displays our name on your caller ID.
- ★ If in doubt, hang up and call us directly by looking up our number in the phone book or on our website.



HANG UP ON SCANNERS

- ★ A scammer's favorite ploy is to demand money by either a credit card or pre-paid debit (Green Dot) card.
- ★ MidAmerican Energy does not accept pre-paid debit cards as a payment option.

KNOW WHAT YOU OWE

- ★ Know what you owe. Scammers may quote an amount that sounds like your typical bill.
- ★ Log in to My Account or call us at 888-427-5632 to check your account balance.
- ★ Not all scams happen over the phone. Scammers may ring your doorbell or show up at your business and request immediate payment or claim to be an energy auditor.
- ★ MidAmerican Energy employees carry an employee ID badge at all times. Ask to see identification.

Think you are being targeted by a scammer? End the conversation by "slamming" down the phone or "slamming" the door shut. Call MidAmerican Energy at 888-427-5632 to check on your account. Call local police to report the scam.

JOIN US IN THE FIGHT AGAINST SCAMS!
Educate your family, friends and neighbors on what to do if they are faced with a scammer.



MidAmerican ENERGY
OBSESSIVELY, RELENTLESSLY AT YOUR SERVICE.®

www.MIDAMERICANENERGY.com/scams

